

CoreBots Privacy Policy

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Effective Date: September 27, 2025

Last Updated: September 27, 2025

Applies to: All users and customers who access CoreBots services, including bot development, hosting, and the CoreBots website.

1. Introduction

CoreBots respects your privacy and is committed to protecting your personal data. This Privacy Policy explains what information we collect, how we use it, and what rights you have under applicable privacy laws, including the GDPR (General Data Protection Regulation).

2. Information We Collect

We only collect information necessary to provide and manage our services. This includes:

A. Personal Data

- Discord username and ID
- Email address (if provided)
- Payment information (processed via Stripe, we do not store payment details)
- Server details (e.g., server name, server ID)

B. Communication Data

- Messages sent to our support team
- Bug reports or feature requests

3. How We Use Your Data

We use your data to:

- Deliver custom bots and hosting services
- Process payments securely via Stripe
- Provide customer support and updates
- Improve our services and ensure technical performance

- Detect and prevent fraud, abuse, or unauthorized access

4. Legal Basis for Processing

We process your data based on one or more of the following:

- Contractual necessity: To fulfill our agreement with you
- Legitimate interest: To operate and improve our services
- Legal obligation: To comply with applicable laws
- Consent: For optional features or communication (you may withdraw consent at any time)

5. Data Sharing

We do not sell or rent your personal data.

We only share your information with:

- Stripe: To process payments securely
- Hosting providers: To run the bots and services you ordered
- Law enforcement: If legally required or to respond to legal claims

6. Data Storage & Security

We store data securely using industry-standard encryption and access control. All customer data is:

- Hosted on secure, GDPR-compliant infrastructure
- Accessed only by authorized CoreBots personnel
- Retained only as long as needed for the purpose collected

7. Your Rights (GDPR & Other Laws)

If you are located in the EU, EEA, UK, or similar jurisdiction, you have the right to:

- Access your personal data
- Correct or update inaccurate data
- Request deletion of your data ('Right to be Forgotten')
- Object to or restrict data processing
- Withdraw consent at any time
- File a complaint with a data protection authority

8. Data Retention

We retain your data:

- For active hosting customers: until cancellation or termination
- For support messages: for up to 6 months

After this period, data is securely deleted or anonymized.

9. Children's Privacy

CoreBots is not intended for children under 13. We do not knowingly collect data from minors. If we learn we've collected data from a minor without parental consent, we will delete it.

10. Changes to This Policy

We may update this Privacy Policy from time to time. All changes will be posted on our website. Continued use of our services after updates constitutes acceptance of the revised policy.

11. Contact Us

If you have questions about this Privacy Policy or your data, contact us through:

<https://discord.gg/uk6J2apd8e>

contact@core-systems.xyz

Acknowledgement

By using our services, you agree to the terms outlined in this Privacy Policy.